

## **TENDER ENQUIRY NO. E257-ND-2016**

### **INVITATION TO TENDER FOR THE PROVISION OF HELPDESK SUPPORT SERVICES IN ORANJEMUND**

#### **1. Overview**

Namdeb Diamond Corporation (Pty) Limited is a wholly owned subsidiary of Namdeb Holdings (Proprietary) Limited. The heart of the operations is along the southwest coast of Namibia with the main land-based operations in Oranjemund and satellite mines near Lüderitz and along the Orange River.

#### **2. Specification of the Services**

Namdeb hereby invites reputable and qualified bona fide service providers to submit tenders for the provision of on-site helpdesk support services in Oranjemund.

The scope of the services shall without limitation include the provision of suitably skilled personnel, accommodation, contractor's equipment, consumables, Safety, Health & Environmental systems and compliance, transportation, on-site supervision, all in compliance with the contract terms and conditions.

Tenderers must include the following details as part of their tender submission:

- Current relevant business activities including detailed company profile
- Practical experience and knowledge
- Competencies required for the overall provision of the services
- Appropriate business references

#### **3. Tender Enquiry Document**

Interested parties may contact the following person to obtain a copy of the tender enquiry document:

Contact: Ms Beatrix Dentlinger  
Telephone: +264 (63) 238502  
Email: [BeatrixBrunhild.Dentlinger@namdeb.com](mailto:BeatrixBrunhild.Dentlinger@namdeb.com)

#### **4. Closing Date**

Tenders must be delivered to the address as specified in the tender enquiry document. The closing date of the tender is **16h00 on Wednesday, 30<sup>th</sup> November 2016**.